

7 September 2016

## To Our Valued Customers

### RE: HANJIN SHIPPING'S FILING FOR RECEIVERSHIP

We wish to inform our valued customers that in view of the recent filing by Hanjin Shipping Line ("Hanjin") for receivership in Seoul Central District Court, the following guidelines is prepared to assist you with your shipment via Northport (Malaysia) Bhd. The handling of Hanjin's containers are subject to consent from Hanjin. Hanjin shall advise the terminal on the containers to be released.

1. For Import Container:
  - a) Hanjin's Leased Container
    - Customer is to ensure that the required Customs/OGA clearance has been obtained.
    - Customer is required to liaise with Northport Documentation Center for the issuance of EIR.
    - Contact : En Nasir Kidam / En Khairul Anuar (012-2644891 / 019-2094795)
    - Email : [nasirk@northport.com.my](mailto:nasirk@northport.com.my) / [khairul\\_anuar@northport.com.my](mailto:khairul_anuar@northport.com.my)
  - b) Hanjin's Own Container
    - Customer is to ensure that the required Customs/OGA clearance has been obtained.
    - Customer is required to liaise with Northport Depot/CFS team for unpacking and delivery activities.
    - Customer is required to submit IID and Customs clearance document for the direct delivery of cargo.
    - The MT container is to be retained in Northport.
    - Contact : En Hairul / En Andry (03-3169 8628 / 03-3169 8940)
    - Email : [depot\\_logistics@northport.com.my](mailto:depot_logistics@northport.com.my)

**\* For all Import containers, Consignee is required to pay the Terminal Handling Charge (THC) as per LPK Tariff, before the container is released.**

2. For Export Container:
  - All export containers need to be unpacked and repacked at Northport Depot/CFS.
  - **Customer is required to re-declare K2 with new container number.**
  - Hanjin's own MT container is to be retained in Northport.
  - Shipper/appointed Forwarding Agent are to resubmit VGM declaration in terminal system.
  - Charges for VGM Declaration Method 2 will be under requester's account.

3. For the activities at Depot/CFS, the following are the applicable charges:
  - Packing/Unpacking : RM205.00 (20') / RM310.00 (40'/>40') [usage of normal 3 tons forklift].
  - For usage of additional gear/equipment/manpower, subject to contractor's rate.
  - Other terminal charges (where applicable) : as per LPK tariff.
  
4. Container Deposit
  - **For Non Reefer box**, a deposit in the form of bankers' cheque of RM5,000.00 per 20' and RM10,000.00 per 40' shall be imposed for all Hanjin owned boxes before the gate pass is issued and container delivered.
  - **For Reefer box**, a deposit in the form of bankers' cheque of RM15,000.00 per 20'R and RM30,000.00 per 40'HCR shall be imposed for all Hanjin owned boxes before the gate pass is issued and container delivered.
  - A Bankers' cheque should be issued to Northport (Malaysia) Bhd.
  - Deposit shall be refunded upon safe return of empty Hanjin owned boxes to the terminal within 6 days from delivery date.
  - The haulage shall return the empty container and declare for empty storage purpose in the port system.

As part of operational requirement, kindly be informed that we require the above activities to be completed within 2 weeks from the date of this notice.

For further clarification, kindly contact our Customer Service Center team at 03-3169 8000 or email us at [customerservice@northport.com.my](mailto:customerservice@northport.com.my) / [commercial@northport.com.my](mailto:commercial@northport.com.my) .

Thank you.

Yours sincerely,  
**NORTHPORT (MALAYSIA) BHD**



**AZMAN SHAH MOHD YUSOF**  
Chief Executive Officer