

8 October 2020

TO ALL OUR VALUED CUSTOMERS AND STAKEHOLDERS

RE : NORTHPORT'S OPERATIONS DURING CONDITIONAL MOVEMENT CONTROL ORDER

I wish to refer to the announcement made by YB Senior Minister for Security on Wednesday, 7 October 2020, regarding the implementation of the Conditional Movement Control Order (CMCO) on several districts in Malaysia including the district of Klang, with effect from 9 October 2020.

As the port sector is categorized under the nation's essential services, I wish to inform that **Northport's business operations will continue to operate as usual.**

We wish to assure our valued customers and stakeholders that Northport is committed to continue implementing all the initiatives that have been carried out since March 2020, to ensure that the risk of COVID-19 exposure is minimised for the safety and health of our stakeholders. Among the initiatives are as follows:

1. All employees, customers, contractors, service providers, port users and visitors are required to undergo a drive-through body temperature screening before being allowed to enter into Northport premises.
2. Individuals with body temperature above 37.5°C will be denied entry.
3. Temperature screening on all vessel crew will be done by the Health Department prior to vessel operations.
4. Compulsory wearing of face masks, hand gloves and aprons by Northport employees boarding the vessels.
5. Haulier and lorry drivers are encouraged to remain in their vehicles while in the port area.
6. Hand sanitizers and liquid soaps are placed at all office premises and key locations.
7. Posters and video clips on COVID-19 awareness and advice are displayed at strategic locations around Northport.
8. Northport has implemented strict contact tracing, disinfection and control procedures to ensure that there is reduced risk of infection to our staff and port users.

The Company will issue notifications on the latest developments and actions being taken by Northport in relation to the COVID-19 pandemic from time to time.

As our business operation is running as usual, we advise all our valued customers and stakeholders to remain calm. Please refrain from spreading irresponsible fake news that could cause unnecessary panic.

Northport would also like to advise all our valued stakeholders to stay safe and take all necessary precautions during this outbreak.

For further information and enquiries, please contact our Port Control Centre (PCC) at 03-3176 7110 or 03-3169 8977 or e-mail to pcc@northport.com.my

Thank you for your understanding and cooperation.

Yours sincerely,
NORTHPORT (MALAYSIA) BHD

A handwritten signature in black ink, appearing to read 'Azman Shah', written over a horizontal line.

DATO' AZMAN SHAH MOHD YUSOF
Chief Executive Officer