

22nd January 2016

NORTHPORT (MALAYSIA) BHD

(146850-A)

Jalan Pelabuhan, Pelabuhan Utara, 42000 Port Klang
Selangor Darul Ehsan, Malaysia

Tel : +603 3169 8888

Fax : +603 3169 8080 (Customer Service)



TO ALL OUR VALUED CUSTOMERS AND PORT USERS

RE: NORTHPORT'S E-BILLING & E-DDMS PORTALS

Over the past few months, we have been receiving feedback from our customers on Northport's e-billing and e-DDMS portals. Based on the feedback, we have made changes to the e-billing and e-DDMS portals and this will take effect from **Sunday, 24th January 2016**.

The portals are accessible at www.northport.com.my/npv2/northport-online.php

Our customers may access the e-billing and e-DDMS portals using the following details:

Login ID : Customer's **ledger account number** (example : A0123)

Password : **First 4 characters of the Company's name** as shown in Northport's invoice (blank space is considered as 1 character e.g. password for Jon Lee Sdn. Bhd. is **jon<space>**). You are strongly advised to change your password upon your first successful login for security reasons.

For new users of our e-billing and e-DDMS portals (registration made after March 2015), you may retrieve the user guides at the following link:

www.northport.com.my/npv2/News.html

For further clarification and assistance, please contact:

Helpdesk @ Northport's Commercial Division

- i. Pn. Asmah Binti Abdullah - 03-31698771
- ii. En. Mohamad Shamsuri Bin Ahmad - 03-31698000
- iii. Mr. Rajentheran - 03-31698000

Alternatively, you may call our **Finance Division** at the following numbers:

- i. Cik Nurazila binti Ayob - 03-31698888 ext : 10945
- ii. Pn. Juliana binti Ahmad - 03-31698888 ext : 10944
- iii. Pn. Dahliawati binti Abdullah - 03-31698888 ext : 10960

We thank you for your cooperation. Rest assured, Northport will always strive to serve you better.

Yours sincerely,

NORTHPORT (MALAYSIA) BHD

SURESH KUMAR K. MADEVAN
Head, Commercial

