

21 October 2015

**TO ALL OUR VALUED CUSTOMERS AND PORT USERS**

**NORTHPORT'S OPERATIONS DURING HAZE  
– DAILY UPDATE**

Northport wishes to update our valued customers and port users of our business operations during haze which currently affecting Port Klang area.

**API reading as at 1200 noon** – 201 (very unhealthy)

**Terminal Operations** – we are currently fully operational as usual. We have arranged and taken extra precautions on the health and safety of both our staff and service providers/contractors to provide uninterrupted services to our valued customers and port users.

**Pilotage Services** - Marine Operations currently fully operational as usual. We are working closely with Vessel Traffic Management System (VTMS) and the Port Authority on the safety of navigation guidelines. No vessel was affected due to the reduced visibility in the last 24 hours.

We wish to assure our valued customers and port users that our action plans and business operations during this period will be guided by the relevant authorities' advice and guidelines. For further clarification and assistance, please feel free to contact our Customer Service Centre at 03-3169 8000.

We thank you for your continuous support during this trying time.

Thank you.

Yours sincerely,

**NORTHPORT (MALAYSIA) BHD**

**M. SURESH KUMAR K. MADEVAN**

Head, Commercial