

NORTHPORT (MALAYSIA) BHD

(146850-A)

Jalan Pelabuhan, Pelabuhan Utara, 42000 Port Klang
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NORTHPORT

22nd April 2015

TO ALL OUR VALUED CUSTOMERS AND PORT USERS

RE : NORTHPORT'S SYSTEMS MIGRATION (CONTRAK 2) UPDATES

We wish to refer to the earlier notification dated 10th April 2015 of our systems migration from CONTRAK to CONTRAK 2 effective today.

Kindly be informed that we are currently stabilising the new system affecting receipt and delivery process at our container gates.

We wish to hereby advise our valued customers and port users to reschedule your arrivals and deliveries based on vessel arrivals from now until tomorrow, 23rd April 2015, 1700 hours. We urge you to only plan your shipment for vessels calling Northport today (22nd April 2015) and tomorrow (23rd April 2015). This will ease our gate operations and allow us to serve you better.

For further clarification and enquiries, please contact the following numbers:

- 1) Northport's Customer Service at 03-3169 8000
- 2) Information Services Division at 03-3169 8104 / 8168 / 8684 (Mr. Selva / Mr. Khoo / En. Azmee)
- 3) Container Operations Helpdesk at 03-3169 8605 / 8767

Our sincere apology for the inconvenience caused.

Thank you.

Yours sincerely,

NORTHPORT (MALAYSIA) BHD

RAZAK MD NOR, PMP

Head, Information Services

